



University of
St Andrews

Student Conduct Risk Management Policy

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Purpose	To review concerns regarding student conduct, assessing risk and taking any necessary precautionary action for the protection of the University community

Version number	Purpose / changes	Document status	Author of changes, role and school / unit	Date
1.3	Policy review	Published	Helen Boyd, Deputy Academic Registrar	24/07/2020

Purpose

The University has a responsibility to manage risk to staff, students, and its reputation in relation to student conduct. The purpose of this policy is to review concerns regarding student conduct, assessing risk and taking any necessary precautionary action for the protection of the University community. A risk assessment may be required at any time, and the circumstances necessitating risk assessment are such that each case must be judged on its own merits, taking into account all available information. However, the following situations are likely to result in a risk assessment:

- A report of misconduct indicating a risk to a student/s or to others; or to the reputation of the University;
- Incidents reported to the University by the Police, or involving the Police, including those where a student is being investigated or has been reported to the Procurator Fiscal.
- Where disciplinary proceedings are suspended for any reason.

This policy encompasses concerns relating to currently registered students, prospective students, and summer students, and will be used when a concern is reported.

Initial Assessment

A concern regarding student conduct is normally reported to the Student Conduct Officer who will then determine the appropriate procedure and/or sequence for the matters to be considered. Initial assessment should be carried out in a timeframe appropriate for the perceived risk, with serious cases dealt with as a matter of urgency. All other cases should normally be assessed within five working days. For cases involving allegations made by one student against another student, the University has a duty of care to both students.

In a case that involves alleged conduct that is potentially criminal in nature, the University will take the decision whether to refer the matter to the Police on a case by case basis. Any criminal proceedings will take priority. However, the University reserves the right to undertake a risk assessment and/or disciplinary action in advance of the resolution of criminal proceedings.

Conduct Risk Assessment

The student will be required to meet with the Student Conduct Officer and another member of staff for a risk assessment meeting. The Student Conduct Officer may also request additional relevant staff to attend or submit information. In particularly serious cases, a risk assessment may be conducted by a member of the Principal's Office. At the risk assessment meeting, the potential risks will be discussed, alongside any reasonable and proportionate necessary precautionary measures to address these risks. Guidance will also be given regarding support available to the student. Any measures put in place will seek to protect the student or others whilst allegations are dealt with and/or an investigation is carried out.

There is a distinction between precautionary measures to mitigate risk, which are an outcome of this policy, and penalties or sanctions, which are an outcome of the non-academic misconduct policy (students). Therefore, if precautionary measures are imposed, this does not indicate that the University has judged that a breach of conduct has occurred.

A student may be accompanied to the meeting by a member of the University. A member of the University is a person who is either presently matriculated as a student or is an employee of the University or is a sabbatical officer or is an employee of the Students' Association of the University of St Andrews. No other persons may accompany or represent students during risk assessment, including legal representation.

In exceptional circumstances where it is not possible for a student to attend a risk assessment meeting, every attempt will be made to allow the student to submit written or recorded statements and evidence as appropriate to the matter under review. Reasonable time frames will be respected for the forwarding of such material. Where it is not possible for a disciplinary meeting to take place in-person, the University may choose to conduct the meeting remotely via Microsoft Teams or equivalent, secure technologies. If a student does not attend a risk assessment meeting, the meeting convener reserves the right to proceed in the student's absence. Failure to attend a risk assessment without good reason may result in disciplinary action.

Outcomes of a risk assessment can include, but are not limited to, one or more of the following:

- A non-contact arrangement between the parties involved in alleged misconduct;
- Limits to the use of a particular University building/service;
- Involvement of Student Services Advisers;
- Review of accommodation contract (for residents of University accommodation);
- Suspension of the assessment and/or reporting of academic work;
- Referral to the Non-Academic Misconduct Policy (Students);
- Referral to the Policy on Fitness to Study;
- Compulsory Leave of Absence from the University;
- Amendment, deferral or withdrawal of an offer of a place (for individuals holding an offer of a place);
- Referral to the Police;
- No further action required.

A Compulsory Leave of Absence equates to temporary suspension from the University. International students should be aware that their Visa will normally not be valid during a suspension and it may not be possible to extend a Visa to cover the remaining period of study. Any potential detrimental effect upon a student's immigration status may form part of the considerations (even if not being wholly determinative) in deciding a risk assessment outcome. Any financial or other consequences of a suspension of studies will be the sole responsibility of the student.

Where necessary the member of staff conducting the risk assessment may wish to consult with other relevant staff after the meeting, thereafter setting in place any precautionary measures to manage those risks identified: for example, it may be necessary to consult others regarding the student's continued use of a University building or service, or a student's contact with other members of the University, in order to determine any on-going risk that may arise.

A brief report of the risk assessment will be recorded by the Student Conduct Officer. The outcomes of the risk assessment will be sent to the student and relevant staff in writing, and will include a date for a review of the outcomes. This report will be consulted should any further concerns arise. It is the responsibility of the student to inform the Student Conduct Officer of any changes in their circumstances relevant to the initial concerns or precautionary measures. Any failure to comply with precautionary measures will result in a further conduct risk assessment and is likely to result in more serious measures being considered.

Students should note that the outcomes of a risk assessment may be shared with those reporting a concern or relevant parties, in cases where the Student Conduct Officer deems this appropriate. Information will be shared where the University has a legal obligation to provide a duty of care. In such cases, students will be advised that outcomes about them may be shared and students may, under certain circumstances, object to the data being shared. The University Data Protection Officer will separately consider any objections made and will advise on the outcome. The right of others to understand the outcome of a risk assessment may sit alongside students' right to privacy. Where information is shared with those reporting a concern, they will be informed that the outcomes are provided in confidence, and there will be restrictions in how that information can be used.

Appeal against the outcome of a Conduct Risk Assessment

A student who has been subject to conduct risk assessment can ask the University to review the outcome of the conduct risk assessment and any associated precautionary steps via an appeal. However, where the conduct risk assessment results in a referral to another policy which itself includes a right of appeal, then there is no right of appeal against the initial conduct risk assessment decision.

An appeal against the outcome of a risk assessment is admissible only where one of the following grounds are alleged to apply:

- a) new evidence exists of which the University was not aware when the original risk assessment decision was taken and which could not reasonably have been disclosed by the student (an explanation for earlier non-disclosure is always required).
- b) evidence exists of a material procedural error or irregularity taking place during the risk assessment process.

A request for an appeal, including the grounds on which the appeal is requested, must be made to the Vice Principal (Governance) in writing, no later than 10 working days following communication to the student of the conduct risk assessment outcome. Any precautionary steps will be continued until the outcome of the appeal is communicated to the student.

An appeal will normally be heard by the Vice Principal (Governance), or by another member of the Principal's Office, with the exception of the Vice Principal Education (Proctor). The Vice Principal (Governance) has the discretion to remove or vary the precautionary steps. They will make their decision based on the evidence available. The student will be advised in writing of the outcome of the appeal i.e. either the precautionary steps applied following the initial conduct risk assessment still apply or a decision to follow a different course of action has been reached.

Complaints

Any student who is dissatisfied with the University's procedures following the conclusion of the risk assessment process and any subsequent request for a review, should consult the University's Complaints Policy at www.st-andrews.ac.uk/administration/complaints. Grounds for raising complaints surrounding the Student Conduct Risk Management Policy ("the Policy") are limited to issues of concern in connection with procedural error or irregularities in the application of the Policy. Complaints will be managed according to the framework laid out in the University Complaint Handling Procedure, and in the first instance, issues of complaint should normally be addressed to the Academic Registrar. Unless maladministration against a decision is claimed, the University will not investigate complaints that question any decision, which the University is entitled to make under this policy. Where the University opts not to investigate an issue of complaint, that will be confirmed in writing, along with an individual's option to seek assistance from the Scottish Public Services Ombudsman.

Version number	Purpose / changes	Document status	Author of changes, role and school / unit	Date
1.1	Migration to governance zone	Published		06/09/2019
1.2	Policy review	Published	Lucy McMaster, Student Conduct Officer, Registry	13/05/2020
1.3	Policy review	Published	Helen Boyd, Deputy Academic Registrar	24/07/2020