If you experience any problems, please contact the IT Service Desk, who will be happy to help. We’re based in the Main Library.

**Opening Hours**

- Monday-Friday: 0900 -1800
- Saturday: 1000 -1700*
- Sunday: 1100 -1800*

*front desk support only

---

**Telephone:** (01334 46) 3333  
**Email:** itservicedesk@st-andrews.ac.uk  
**IT Self Service:** https://st-andrews.unidesk.ac.uk/  
**In person:** University Main Library  
**Follow us on twitter:** @StAITServices
1. Open System Preferences
2. In the left-hand panel select Wi-Fi
3. Click the Turn Wi-Fi On button
4. Select uos-connect from the dropdown list
5. Open a web browser
6. Go to http://www.st-andrews.ac.uk (you will be redirected to the eduroam set-up landing page)
7. In the eduroam for University of St Andrews section, click on the Go to eduroam setup button
8. Enter your St Andrews username and password then click Log in. A new window will open
9. Click Continue. A new window will open
10. Enter your St Andrews account password then click Next. A new window will open
11. You may be asked for your Mac admin password. If so, enter your admin username and password then click OK
12. A new window will open verifying that the eduroam profile has been installed successfully
13. Quit System Preferences
14. The eduroam wireless network connection can now be selected from the Wi-Fi menu
15. If you subsequently connect to a wired eduroam network, the first time you connect you will be prompted to select a configuration. If so, a new window will open
16. Select Wired 802.1X (eduroam) from the dropdown list then click Connect