If you experience any problems, please contact the IT Service Desk, who will be happy to help. We’re based in the Main Library.

**Opening Hours**
- Monday-Friday: 0900 -1800
- Saturday: 1000 -1700*
- Sunday: 1100 -1800*

*front desk support only

**Telephone:** (01334 46) 3333
**Email:** itservicedesk@st-andrews.ac.uk
**IT Self Service:** https://st-andrews.unidesk.ac.uk/
**In person:** University Main Library
**Follow us on twitter:** @StAITServices

Secure, fast wireless internet access for students, researchers and staff worldwide
1. Open System Preferences and select Networks

2. In the left-hand panel select Wi-Fi

3. Click the Turn Wi-Fi On button

4. Select uos-connect from the dropdown list

5. Open a web browser

6. Go to http://www.st-andrews.ac.uk (you will be redirected to the eduroam set-up landing page)

7. In the eduroam for University of St Andrews users section, click on the Go to eduroam setup button

8. Enter your St Andrews username and password then click Log in. A new window will open

9. Click Continue. A new window will open

10. Enter your St Andrews account password then click Next. A new window will open

11. You may be asked for your Mac admin password. If so, enter your admin username and password then click OK

12. A new window will open verifying that the eduroam profile has been installed successfully

13. Quit System Preferences

14. The eduroam wireless network connection can now be selected from the Wi-Fi menu

15. If you subsequently connect to a wired eduroam network, the first time you connect you will be prompted to select a configuration. If so, a new window will open

16. Select Wired 802.1X (eduroam) from the dropdown list then click Connect