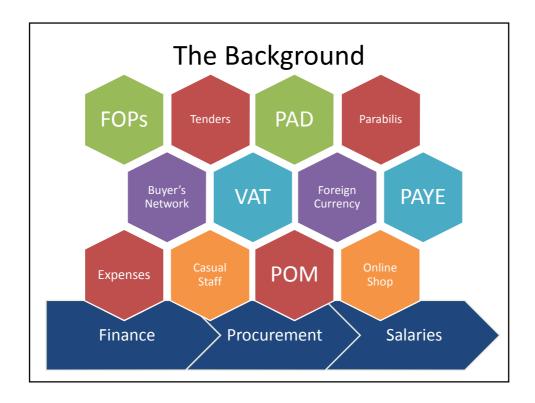
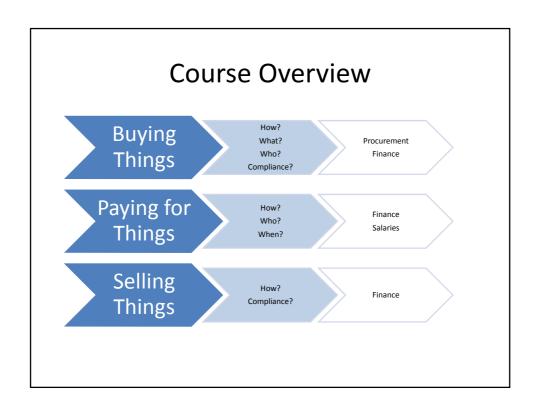


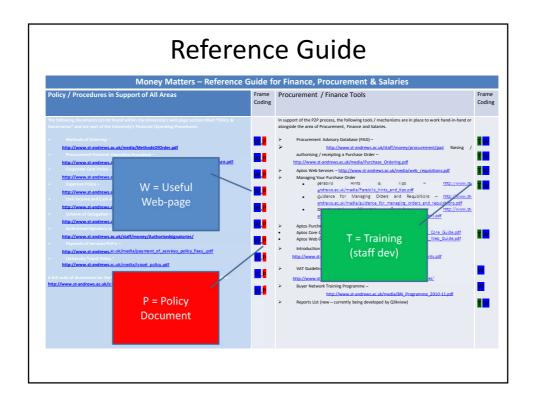
#### **Money Matters Overview**

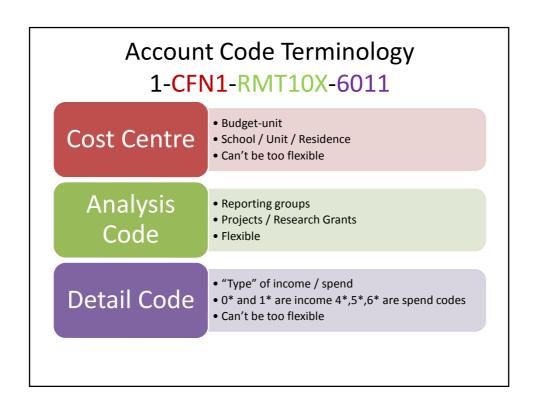
- The background why Money Matters?
- The design & aims of the course
- Reference material
- Terminology

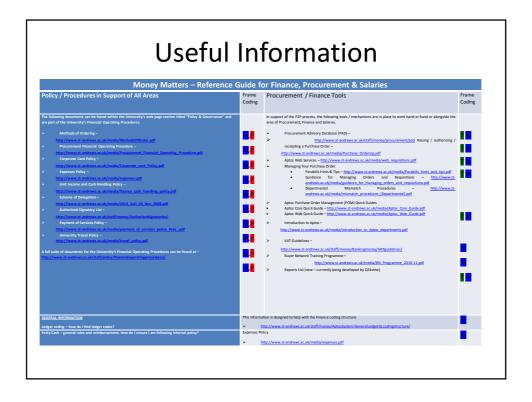












# Buying Things Lesley Duncan

### Presentation Overview Procurement and Buying

- External environment
- Advanced Procurement for Universities and Colleges (APUC)
- Procurement Strategy
- Roles of Procurement
- Buying tools & policies

- Procurement Advisory Database (PAD)
- Aptos POM
- Financial Operating Procedure (Procurement)
- Methods of Order
- Buyer Network
- Tendering
- Buyers Reference Guide

procurement@st-andrews.ac.uk

#### **External Environment**

- Unfavourable financial environment
- Reduced funding
  - we need to buy collaboratively
  - engage with rest of the sector
  - cash savings where possible
  - staff time focussing on "added value activities"

#### **Advanced Procurement for Universities and Colleges (APUC)**

- Funding £11.5M
- Owned by 62 Universities & Colleges
- Key areas of responsibility:
  - Collaborative Contracting
  - ePS & others electronic platform for P2P
  - Best Practice
  - Category B & C1 management
- Link to other Centres of Expertise

procurement@st-andrews.ac.ul

#### **Extract - Procurement Strategy**

- The Procurement Strategy is to efficiently support Decentralised Buying throughout the Schools, Units and Residences of the University
- Our responsibility and remit covers the Procurement Process and Policies - ensuring compliance and governance of non-pay spend throughout the University
- Our main objective is to ensure the University is obtaining Best Value for Money whilst supporting the needs and requirements of our internal customers

#### The Key Roles of Procurement

- Develop and implement strategy, policy and procedures
- Ensure compliance with legislation and statutory requirements
- Governance
- Establish effective and efficient means of procurement
- Assist University staff in achieving Best Value
- Negotiate Corporate Purchasing arrangements
- Specialist sourcing
- Procurement of Capital projects

- Tendering (including management of e-Tendering
- Aptos POM & Punch-out management
- Buyer Network management and coordination liaison with external bodies
- Representation and steering role with APUC and Public Sector Bodies
- · Supplier Contract Management
- Monitoring and reporting through established KPI's / BPI's
- Corporate Credit Card & High Value order approvals

procurement@st-andrews.ac.uk

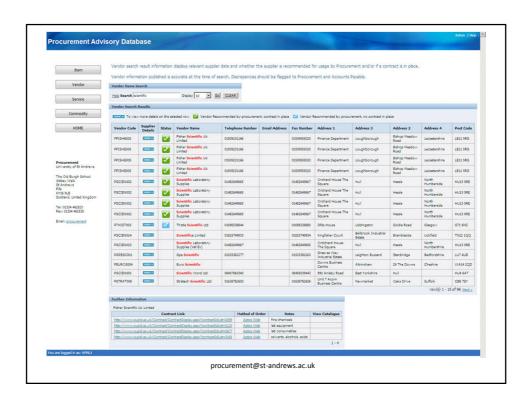
#### Buying – Tools and Policies

#### Increase understanding of:

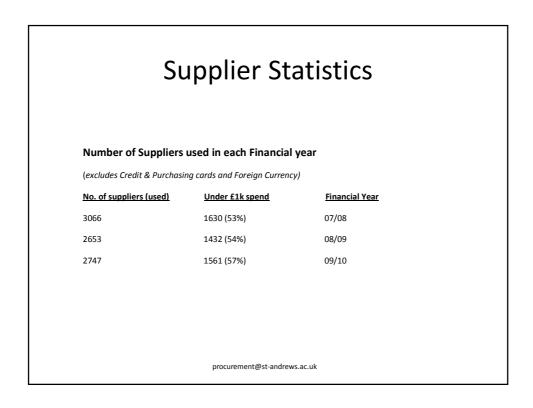
- Procurement Advisory Database (PAD)
- Aptos POM (Core / Web) P2P tools
- In-Tend (eTendering tool)
- Financial Operating Procedures
- Methods of Ordering
- Buyer Network
- Tendering processes
- Using collaborative contracts / User Intelligence Group (UIG)

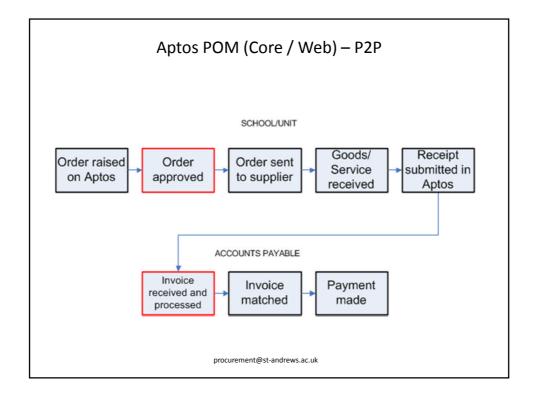
#### Procurement Advisory Database (PAD)

- PAD was developed as a result of numerous requests from users / buyers to have a tool which helped detail where to buy products from and which method of order to use
- Additionally it assists Procurement / the University in obtaining value for money using compliant contracts and reducing varying prices and excess suppliers









## Financial Operating Procedure (Procurement)

- Authority & Scope
  - This procedure provides guidance to University staff ordering goods and services on behalf of the University, and will ensure that Staff operate within Court Standing Financial Instructions (8.3 Ordering of Goods and Services)
  - This procedure applies to and is mandatory for all staff
  - Failure to comply with this procedure may result in disciplinary action
  - This procedure applies to all orders for goods and services on behalf of the University, regardless of funding source
- Roles & Responsibilities
- Thresholds

#### Methods of Order

- Aptos POM preferred method
  - Aptos purchase orders must be raised in all of the following circumstances:
    - Where goods or services have a future delivery date, or
    - · Where goods or services are of a value in overall terms that justifies the cost of the process, or
    - · Where the supplier requires such an order to facilitate delivery
- · Manual Orders / Invoice Only
  - where there is no requirement for a purchase order to be raised i.e.:
    - Where the services are contracted and paid for periodically e.g.:
      - Utilities
      - Telephones
      - Maintenance Contracts
      - Subscriptions
      - Car hire / vehicle rental
- Credit Cards
- Purchasing Cards
- New Vendors

procurement@st-andrews.ac.uk

#### **Buyers Network**

- Contacts in place for all Schools / Units
- Procurement Buyer Network web page and regular communication & training updates
- Please communicate within your School / Unit
  - feedback to Procurement

#### Example of Buyer Network - Notice board announcement

Dear Colleagues

\* PLEASE CIRCULATE TO ALL COLLEAGUES WITH BUYING RESPONSIBILITIES \*

Please see the Buyer Network Notice Board announcements for:

(1) Equanet - Account Blocked:

andrews.ac.uk/staff/money/procurement/BuyerNetwork/NoticeBoard/NoticeBoardextended/#d.en.62854

(2) Sella – Deliveries and Lead Times:

For a direct the link to the Notice Board follow the link below, if you have any queries, then please do not he sitate to give me a call.  $\underline{\text{https://www.st-andrews.ac.uk/staff/money/procurement/BuyerNetwork/NoticeBoard/}}$ 

Best wishes.....Sarah

Sarah Latto
Assistant Procurement Officer

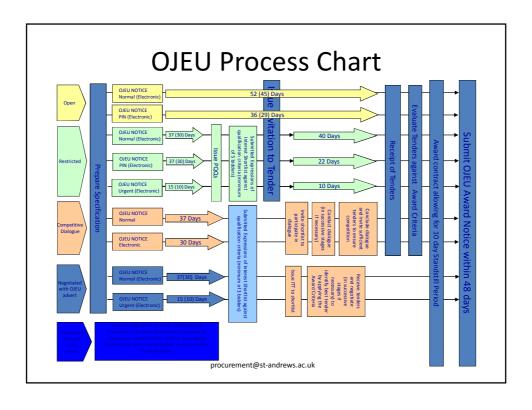
procurement@st-andrews.ac.uk

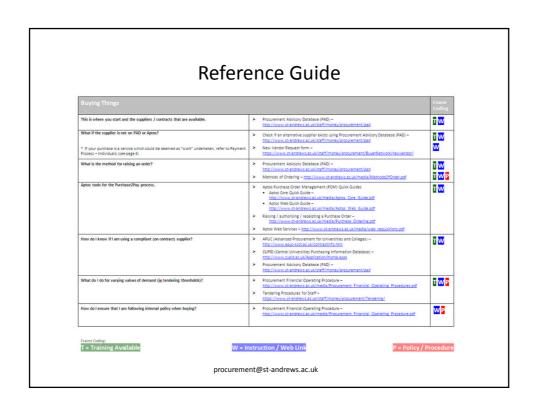
#### **Tendering**

- Threshold above £15K (per annum)
- Timeline: Non EU c.4-6 weeks
- Timeline: EU Tenders c.3-6 months

#### Tendering Procedures for Staff -

https://www.st-andrews.ac.uk/staff/money/procurement/Tendering/





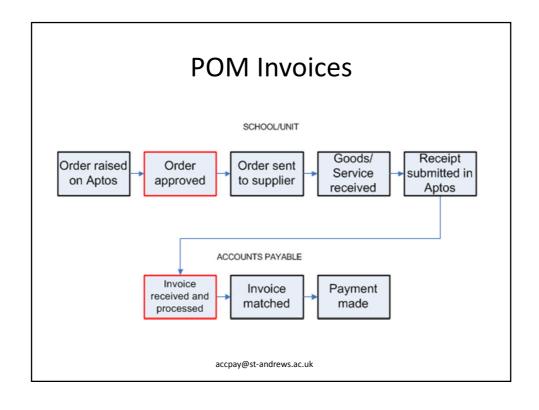
# Payment Process (not to individuals)

#### Introduction

- Payment of Invoices General Information
- POM Invoices
- Manual Invoices
- Electronic Authorisation
- Foreign Payments
- VAT
- Cut Off Dates
- Questions

#### Payment of Invoices General Information

- To make payment need an invoice
- Must be made out to 'University of St Andrews'
- Main payment method is BACS
- Standard payment terms of 30 days
- Appear on budget reports when processed
  - Does not mean they are paid
- All purchase invoices processed in Aptos are scanned

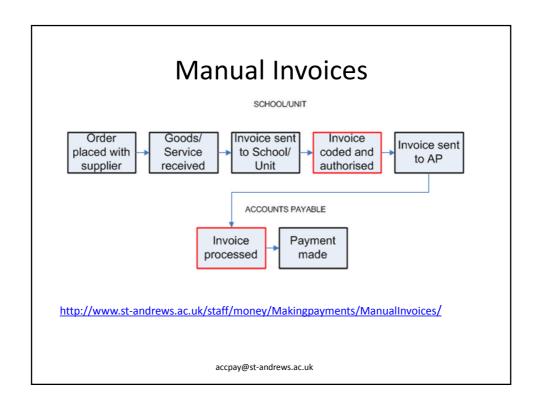


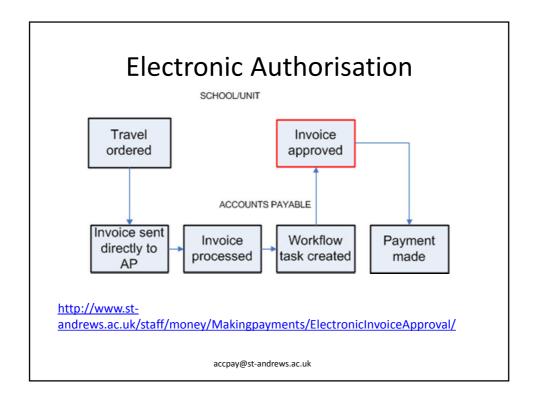
#### **POM Invoices**

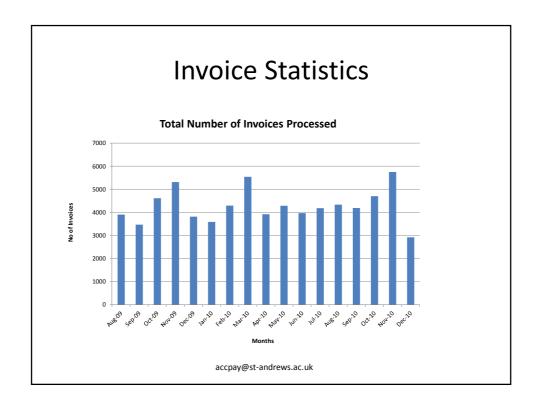
- Mismatches
  - Receipting
  - Price
- Schools / Units responsible for own mismatches

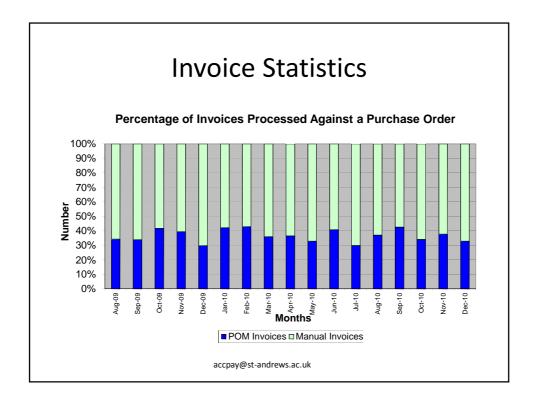
Training available with Procurement / Accounts Payable

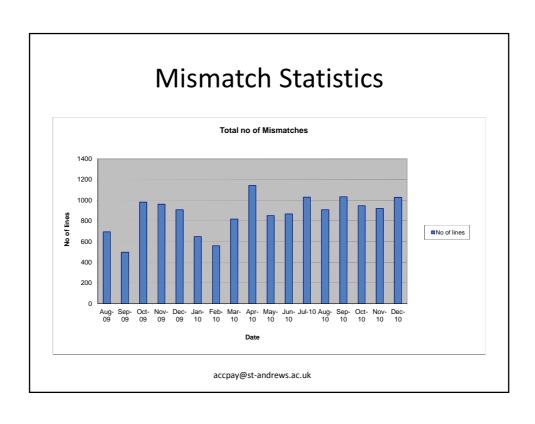
http://www.standrews.ac.uk/staff/money/Makingpayments/POMInvoices/

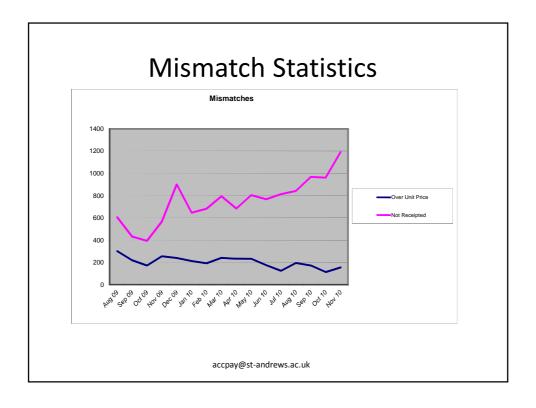












#### Foreign Payments

- USD and Euro payments processed on invoice the same way as sterling invoices
- All other currency payments require a Foreign Payment Request form to be completed
- Charges apply for most foreign currency payments (normally £10)
- Reverse Charge VAT / Acquisition Tax may apply

http://www.standrews.ac.uk/staff/money/Makingpayments/Foreignpayments/

#### **Buying Things - VAT**

- New purchase VAT codes will be introduced in the near future
  - will link in with introduction of foreign currency orders being raised in Aptos
- Training and guidance will be provided

vatenquiries@st-andrews.ac.uk

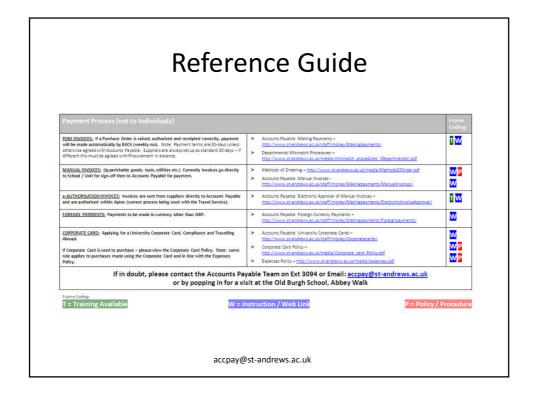
#### **AP Cut Off Dates**

Cut off date For invoices relating to month of

4 February 2011
4 March 2011
February 2011
6 April 2011
March 2011
5 May 2011
6 June 2011
May 2011
June 2011
8 August 2011
Juny 2011
July 2011

6 October 2011 August/September 2011

4 November 2011 October 2011



Payments Process (Individuals)

#### What are the aims?

The aims of today is so that there is a clear understanding of

- What do Salaries deal with?
- Casual staff
- Why so many rules?
- Expenses
- Other payments made through Salaries

ei1@st-andrews.ac.uk or wfr@st-andrews.ac.u

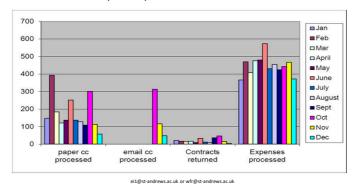
#### What do Salaries deal with?

- Processing members of staff their salaries every month (permanent / fixed term / casual)
- Timesheets / Maternity / Paternity Leave / Staff Expenses
- Processing invoices / payments for individuals who are not considered staff e.g. consultants / self employed
- Vacation scholarships
- External Examiners



#### **Casual Staff**

- What is considered casual?
- The new process for casual staff can be found at
  - http://www.st-andrews.ac.uk/hr/SalariesandPensions/casualStaff/
- Casual contracts and expenses processed for 2010



#### Why do we need to abide by so many rules?

- The regulations and procedures for expenses payments take account of the statutory policies imposed on the University by external agencies such as HMRC
- The rules that have been agreed for the University in line with HMRC can be found at <a href="http://www.st-andrews.ac.uk/media/expenses.pdf">http://www.st-andrews.ac.uk/media/expenses.pdf</a>



#### **Expenses**

#### Q. Why do I have to justify what I am claiming?

A. Any monies that are being reimbursed through the University is classed as University money and therefore must be accountable from the University and HMRC point of view

#### Q. Why do I have to complete a staff expenses claim form when the money is coming from a Grant?

A. All monies that are put in to the University account have to be accountable and this is not classed as personal money

#### Q. How do I know what I can claim?

A. Rules and regulations can be found in the University Expenses Policy at <a href="http://www.st-andrews.ac.uk/media/expenses.pdf">http://www.st-andrews.ac.uk/media/expenses.pdf</a>

#### Q. Where do I find the form?

A. http://www.st-andrews.ac.uk/staff/money/

ei1@st-andrews ac uk or wfr@st-andrews ac u

#### Examples of what I can claim

This is not an exhaustive list Expenses that are allowable in line with HMRC rules and the University Expenses Policy

- Entertaining this must only be for business contacts
- Working Lunches
- Travel business travel only
- Subsistence these are round sum amounts that can be claimed for lunch / lunch & dinner / overnight
- Relocation expenses for new staff

#### What I can't claim though Staff expenses

- Software for computers / laptops / PC's this must go through the University procurement process or you have to contact IT Services
- Meals or drinks that are not associated with business this means that you cannot go out for a meal with university staff only and discuss business
- Spouse travel
- Air Miles HMRC have stated with regard to income tax on air miles: If an employee accrues, or is
  given air miles by virtue of their employment, this should be declared to HMRC. Air miles are a
  taxable benefit
- Staff are reminded that all UK citizens and residents are required by law to inform HMRC of any
  additional income, such as air miles or other benefits in kind, that have not been taxed at source
  under the PAYE scheme
- IPhones and Ipods
- Staff can only claim for expenses that they have directly incurred. Staff cannot claim for personal
  payments that they have made to another individual to cover that individual's business expenses

ei1@st-andrews.ac.uk or wfr@st-andrews.ac.u

#### **University Corporate Cards**

- University Corporate Cards available to members of staff
- Card applications need to be authorised by Head of School / Unit and Procurement <a href="http://www.st-andrews.ac.uk/staff/money/Corporatecards/">http://www.st-andrews.ac.uk/staff/money/Corporatecards/</a>
- For payment of travel, expenses and entertaining whilst on University business

#### **Corporate Card Policy**

http://www.st-andrews.ac.uk/media/Corporate\_card\_Policy.pdf

#### Payments to Students

- Payments to students registered at the University made through Accounts Payable
- Expenses

http://www.standrews.ac.uk/students/money/Paymentofstudentexpenses/

Scholarships

accpay@st-andrews.ac.uk

#### Other payments to be made through Salaries

- Vacation Scholarships
- Royalties
- Honorariums
- Music Tuition / Music Concerts
- Consultancy payments
- External Examiners
- Visiting Academics
- Services provided by University employees
- · Any other services provided by an individual

Full details and appropriate forms for all of the above can be found at <a href="http://www.st-andrews.ac.uk/hr/SalariesandPensions/feesSelfEmployed/">http://www.st-andrews.ac.uk/hr/SalariesandPensions/feesSelfEmployed/</a>

#### Salary Cut off and Payment Dates

CUT OFF DATE
January 14th 2011
February 14th 2011
March 17th 2011
April 13th 2011
May 17th 2011
June 16th 2011
July 15th 2011
August 17th 2011
September 16th 2011
October 17th 2011
November 16th 2011

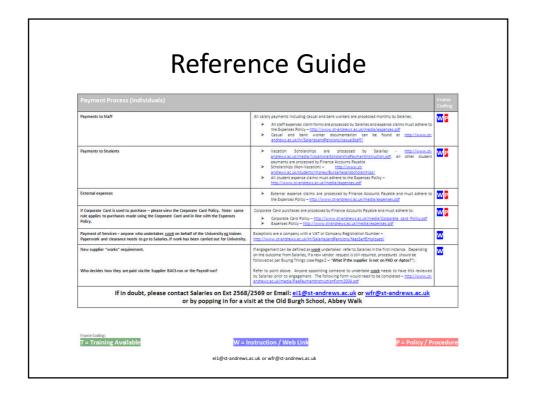
December 7th 2011

PAY DATE
January 28th 2011
February 25th 2011
March 30th 2011
April 27th 2011
May 27th 2011
June 29th 2011
July 28th 2011
August 30th 2011
September 29th 2011
October 28th 2011
November 29th 2011
December 29th 2011

ei1@st-andrews.ac.uk or wfr@st-andrews.ac.u

#### Available forms

- Staff expenses claim form
- Consultancy payment form
- Fees Payment
- Royalties
- Visiting Academics
- Vacation Scholarship
- External Examiners Postgrad / Undergrad
- Casual / Bank contract form
- Monthly timesheet



Selling Things

#### **Selling Things**

- Some background information
- Important questions to ask
- VAT
- Online Shop
- Sales Invoices
- Cash / Cheque Sales
- Payments from students

#### Background

- The University is involved in very many diverse activities
- The University has an international customer base
- Schools / Units own the customer relationship so need to be involved

#### Important questions to ask

- What am I selling?
- Who am I selling it to?
- Where am I selling to? (UK / EC / other?)
- How should I sell this?
  - Online Shop?
  - Sales Invoice?
  - Cash?
- What is the VAT code?

#### **VAT on Sales**

- Applies to ALL sales whether online shop / invoices / cash
  - Travel reimbursement is one to watch!
- Guidance on the web (flow-chart)
  - http://www.st-andrews.ac.uk/staff/money/Bankingmoney/VATguidelines/VATCoding/VAT Guidance Flow Chart
- VAT Codes
  - S: Standard rated (default)
  - O: Outwith scope
  - E: Exempt
  - Z: Zero rated
- One-hour general "VAT on sales" workshop
  - More detailed training for specific schools / units such as estates, research, catering, etc

vatenquiries@st-andrews.ac.uk

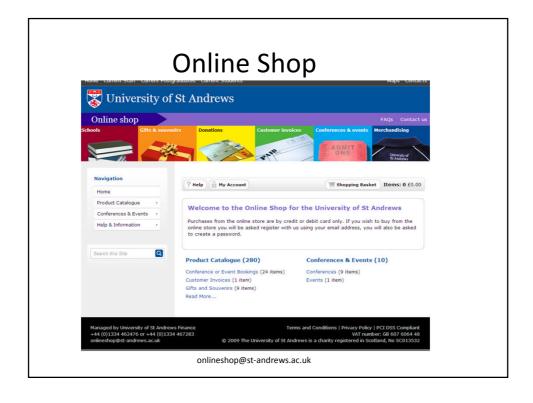
vatenquiries@st-andrews.ac.uk

#### **Online Shop**

- Preferred option for all Schools / Units selling things
- An efficient way to
  - sell standard products and services
  - to collect cash for Academic conference bookings
- Full reporting facility on payments and all bookings made
- Wide variety goods / services set up at present
- Templates to simplify the set-up of standard products
- Conferences require a one to one meeting with the online shop team

http://www.st-andrews.ac.uk/staff/money/E-commerce/

onlineshop@st-andrews.ac.uk



#### Advantages of Online Shop

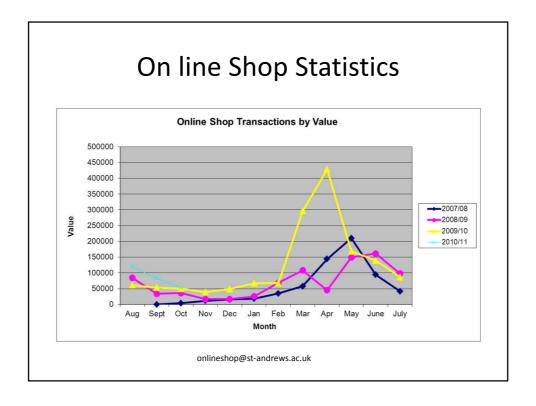
- Customer friendly
- Money up front from customers
- Reduces administration time
- Cash-free offices within Schools / Units

onlineshop@st-andrews.ac.uk

#### Online Shop

- Income from the online shop has more than doubled from 2007/8 to 2009/10
- Online shop team are planning a roadshow in 2011 and will be coming to talk to all schools / units
- Marketing tool
- 2.5% Monthly Bank Charge applied to the cost centre receiving the income
  - https://onlineshop.st-andrews.ac.uk/

on line shop @st-and rews. ac. uk



#### Sales Invoices

- For "non-standard" sales
- Cost centre is credited with income WHEN THE INVOICE IS RAISED (i.e. not when it is paid!)
- VAT treatment checked by Finance
- Coding checked by Finance
- Credit Control will chase any unpaid invoices
- Income posting slips should not be used!

salesinvoicing@st-andrews.ac.uk

#### How to Raise a Sales Invoice (Option 1)

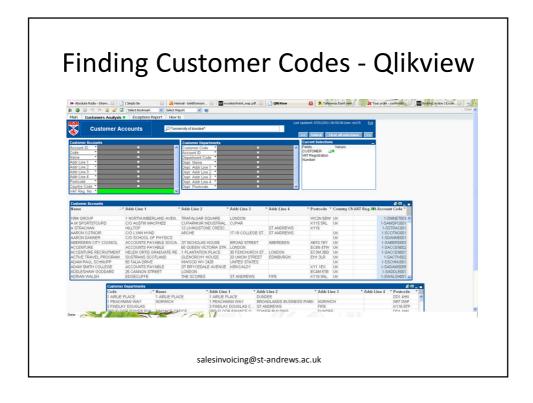
- Schools / Units should raise invoices directly on Aptos where possible
  - Procedure notes are available online
    - https://www.standrews.ac.uk/staff/money/Raisinginvoices/
  - Full training can be provided on request by contacting salesinvoicing@st-andrews.ac.uk
  - Workshops will be set up on PDMS

salesinvoicing@st-andrews.ac.uk

#### How to Raise a Sales Invoice (Option 2)

- Where a School / Unit raises invoices on a more ad hoc basis a request to sales invoice form can be sent to Finance. Form is here:
  - https://www.standrews.ac.uk/staff/money/Raisinginvoices/RequesttoInvoice/
- All details must be completed for the sales invoice to be processed
- Important that a detailed description is given to ensure detail code and VAT treatment can be checked

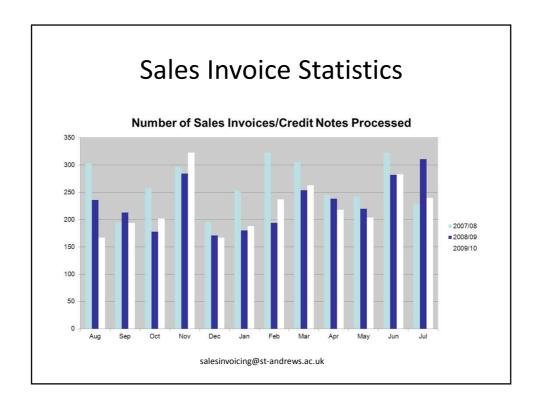
salesinvoicing@st-andrews.ac.uk

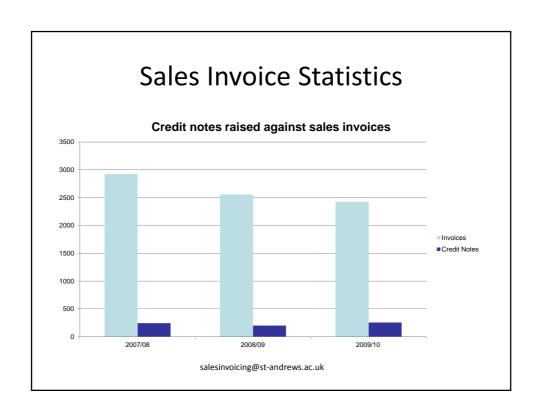


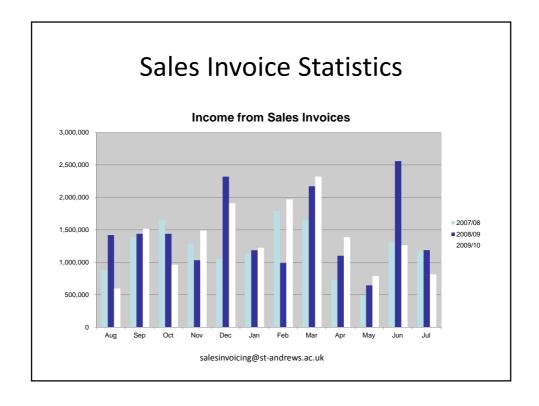
#### **Correcting Sales Invoices**

- If a sales invoice needs to be cancelled or there is an error on the original sales invoice a request to credit needs to be sent to Finance
- Complete the request to credit form on the web
  - http://www.standrews.ac.uk/staff/money/Raisinginvoices/RequesttoCredit/
- Finance will process the credit note on your behalf

salesinvoicing@st-andrews.ac.uk







#### Cash / Cheque sales

- Least preferred method of collecting income as involves the greatest risk for security
- Cash and cheques should be recorded on the income posting slip online
  - http://www.standrews.ac.uk/media/income posting slip 4 1 11.pdf
- Form and full details how to complete
  - http://www.st-andrews.ac.uk/staff/money/Bankingmoney/
- Unit Income and Cash Handling Policy must be followed
  - http://www.standrews.ac.uk/media/finance\_cash\_handling\_policy.pdf

cashoffice@st-andrews.ac.uk

#### Cash / Cheque sales

- There should be no delay in banking cash and cheques
  - Reduce cash in Schools / Units for security and personal risk
- Income posting slip will calculate correct VAT
  - Include Cost Centre, Analysis and Detail codes
  - VAT guidance at
    - http://www.st-andrews.ac.uk/staff/money/Bankingmoney/VATguidelines/VATCoding/
- Till income
  - Follow Unit Income and Cash Handling Policy
  - Send posting slip / excel template to Financial Accounts
  - Complete your cash collection bags ready for Loomis collections

cashoffice@st-andrews.ac.uk

# 

#### How can Customers pay a Sales Invoice?

- Full details provided on the sales invoice
  - Through the online shop
    - https://onlinepayments.standrews.ac.uk/invoices/login.asp
  - Direct to our Bank Account
  - By cheque / cash

cashoffice@st-andrews.ac.uk

# How can Customers pay a Sales Invoice? | Cornel Staff | Cornel St

#### **Online Payments**

Various online payment options available for students and staff:

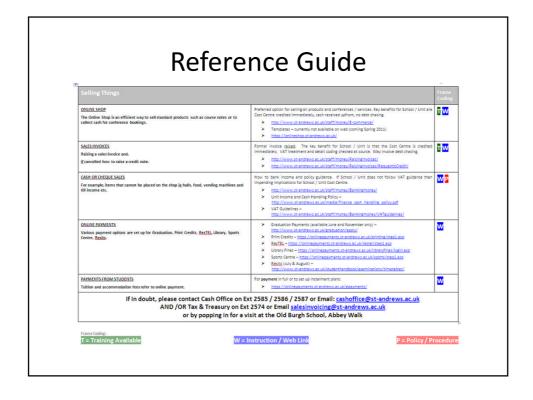
- Epayments
  - https://onlinepayments.st-andrews.ac.uk/epayments/
- Graduation
  - https://onlinepayments.st-andrews.ac.uk/graduation/
- Library
  - https://onlinepayments.st-andrews.ac.uk/libraryfines/
- Printing
  - https://onlinepayments.st-andrews.ac.uk/printing/
- ResitFees
  - https://onlinepayments.st-andrews.ac.uk/ResitFees/
- Restel
  - https://onlinepayments.st-andrews.ac.uk/restel/
- · Sports memberships
  - https://onlinepayments.st-andrews.ac.uk/sports/

cashoffice@st-andrews.ac.uk

#### Payments from Students

- Students can pay their tuition and accommodation fees online – either in full or automatically by instalments
  - <a href="https://onlinepayments.st-andrews.ac.uk/epayments/">https://onlinepayments.st-andrews.ac.uk/epayments/</a>
  - <a href="http://www.st-andrews.ac.uk/students/money/Tuitionfees/Payingfees/">http://www.st-andrews.ac.uk/students/money/Tuitionfees/Payingfees/</a>
  - http://www.standrews.ac.uk/pgstudents/money/Payingfees/
- Student enquiries in person should be directed to the ASC on 79 North Street

student finance @st-and rews. ac. uk



#### **Policy / Procedures**

- All financial processes are subject to the "Standing Financial Instructions"
  - Found within the Policy & Governance section of the University's web site.
- More detailed Financial Operating Procedures cover various areas
  - Methods of Ordering
  - Procurement Financial Operating Procedure
  - Expenses Policy
  - Corporate Card Policy
  - Unit Income and Cash Handling Policy
  - Scheme of Delegation
  - Authorised Signatories List
  - Payment of Services Policy
  - University Travel Policy

#### **Points of Contact**

- Procurement Team procurement@st-andrews.ac.uk
- Finance: Accounts Payable Team accpay@st-andrews.ac.uk
- Finance: Accounts Receivable Team accrec@st-andrews.ac.uk
- Finance: Tax and Treasury Team salesinvoicing@st-andrews.ac.uk
- Finance: Cash Office cashoffice@st-andrews.ac.uk
- Online Shop onlineshop@st-andrews.ac.uk
- VAT Enquiries vatenquiries@st-andrews.ac.uk
- Purchase Order Helpdesk aptospom@st-andrews.ac.uk
- Corporate Card Enquiries creditcards@st-andrews.ac.uk
- Casual and Bank Workers salaries-cc@st-andrews.ac.uk

Summary, Close and Q&A