We adhere to the AGCAS Code of Practice on Guidance which includes Impartiality as one of its six principles:\(^1\):

“Guidance should be impartial. Providers should be able to demonstrate any claim that they offer an impartial service, or declare any factors that might limit the impartiality of the guidance offered to the individual. This includes guidance provision reflecting the vested interests of the provider, and/or the provision of incomplete information on opportunities for learning and work.”

We strive to provide the best service we reasonably can to students and other users, including employers, according to their respective needs, having no preconceived ideas as to what they might be or how they might be met.

The sponsors of our careers publications and other resources are well publicised.

In the interests of transparency we would point out:-

- that, while we are able to provide careers education, information and guidance in relation to the UK graduate labour market, we are not able to provide the same level of information about all other labour markets and practices.
- We are not permitted to advise on immigration/visa matters, though we can draw attention to relevant sources of information. For personal immigration/visa advice we refer students to Student Services.
- that access to some of our services may be limited in the case of graduates from other universities who are eligible to use us.
- that at the very busiest times of year, access to advisers may be restricted to those with greatest needs.