Event /Course Title | Co-Design Bootcamp  
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Date of event | 8-9 May 2018  

1. **Brief description of Event (50-100 words):**

The Co-Design Bootcamp was a two-day workshop with the aim to develop service design skills and understand the principles and methods of co-design. Day 1 started with theoretical background on co-design. After a brief from clients who wanted to improve a service they offer, time was spent in groups to prepare a co-design event to address the clients’ question. On Day 2, the Bootcamp participants hosted/facilitated this co-design session, with various stakeholders invited by the Bootcamp organisers. Day 2 ended with feeding findings from the co-design sessions back to the clients and an evaluation of the events and bootcamp.

2. **What were the benefits of attending and what did you gain from the experience in terms of transferable skills and knowledge.**

There was plenty of opportunity to talk with and ask questions to people who are experienced with hosting co-design sessions, also specifically in the context of healthcare. I learned about the ‘Double Diamond’ (discover, define, develop & deliver) and gained experience with how to organise a co-design event, how to select and adapt ‘convivial’ co-design tools, and what role to take on when facilitating a co-design event.

3. **What actions will you be taking as a result of attending or by making new networking contacts.**

The bootcamp has helped me prepare for the co-design event that I will be facilitating for the research project I work on. I will likely attend more events around service design in Dundee.

4. **Can you share any additional resources produced in connection with the event (e.g. feedback from participants, training resources, website links, and additional materials).**

- [www.thisisservicedesigndoing.com](http://www.thisisservicedesigndoing.com)
5. **Tips/experience learned from the event**

When you organise a co-design session you should let the participants do the work – you are there to facilitate; not to fill in the gaps.

Consider carefully whether the tool you pick provides the type of outcome you are looking for. At the same time, keep in mind that not all exercises have to generate a usable outcome; sometimes an exercise can be helpful to put participants at ease or in the right frame of mind. Look for ‘convivial tools’.

Be upfront to participants about pre-existing ideas or plans that can/will not be changed as a result of the co-design process.

6. **Any additional comments or information regarding the event**

Would recommend!