STUDENT REQUIRING ADVICE/SUPPORT TO ENGAGE WITH ONLINE TEACHING/LEARNING

Students should consult the guidance on recommended minimum technical specification, and also check for any guidance provided by academic schools as there may be some variation over disciplines.

PGR students should liaise with their School regarding equipment needs

I do not have a suitable computer to enable me to engage with the University

I do not have any/sufficient internet connection to enable me to engage with the University

Contact IT service desk for advice

Can your internet connection be sufficiently improved?

YES

NO

Are you financially able to make any required purchases?

YES

NO

Will you live in St Andrews whilst studying?

YES

NO

Internet connection via Eduroam in University residences and other University buildings

Entrant students: Request to defer studies

Current students: Request leave of absence

Make required purchases

Contact Money Team
moneyadvice@st-andrews.ac.uk

Contacts and further information

IT Service Desk: https://st-andrews.unidesk.ac.uk/
Money Advice: moneyadvice@st-andrews.ac.uk
Admissions (advice on deferral): admissions@st-andrews.ac.uk
Registry Student Support (advice on leave of absence): https://www.st-andrews.ac.uk/registry/registrystudentsupport/
The ASC: theasc@st-andrews.ac.uk, 01334 462020
Purchase of computers:
We recommend you shop around for the best deals in well known online retailers; we’re also aware of the following sites, which offer discounts for specifically for students:
https://www.studentstore.co.uk/
https://www.dell.com/en-uk/shop/dell-advantage/cp/students
https://www.myunidays.com/GB/en-GB/category/all-technology