Prospective postgraduate taught student user persona

Harris – prospective postgraduate taught student

Age: 22 years old

Location: St Andrews, Scotland. Originally from Colorado, USA

Background information

A current undergraduate at the University, Harris is now exploring whether he could continue on to a Masters at St Andrews.

Harris at the start of his fourth year of a Computer Science degree at St Andrews which he has enjoyed greatly. He would eventually like to attain a PhD, but is currently focusing on Masters programmes. He is on course to attain a First and could probably acquire a substantial scholarship were he to apply to courses back in the USA, but Harris has a good relationship with the School of Computer Science and would like to stay in St Andrews if possible.

Technical competence

Is a highly confident user of technology. His internet use is split between a desktop device in the School of Computer Science, his smartphone and a large tablet device.

Communication

Harris already has a strong relationship with the School of Computer Science and would usually go to the School first with questions about his application. He is sometimes disorganized and often asks the same question multiple times. He is already aware of the University’s structure, processes and some tools, such as the ask a question online facility.

Goals

Harris would like to undertake a PGT course from the School of Computer Science, but is unsure about whether he could afford the fees for an overseas student. He is also confused as to how to extend his student visa to allow for further study, and wants to know whether he would have to leave the UK after his undergraduate graduation.
Information required

- Information on PGT courses in Computer Science
- Funding for overseas students
- Visa information