

Changing hall or hardware

If you change residence you will first need to ensure that your details have been updated with Residential and Business Services. The system will automatically detect your computer details once plugged into the data socket in your room and will then direct you through the registration system in order to register your new hall or hardware.

How to get HELP with your connection

Every hall of residence has a IT Representative who is on hand to assist you with any problems you may experience in connecting to the network. Details of how to contact these representatives will be made available in your hall and on the ResNet Website. Alternatively you can report a connection problem directly to our ResNet team using the on-line fault reporting form detailed below or phone our staff at the IT Helpdesk.

Report connection fault:

<http://www.st-andrews.ac.uk/staff/itsupport/Networksandsystems/resnet/report/>

Phone: Helpdesk on extension: 3333

IT Helpdesk, Main Library, North Street

Mac OS X

RESNET INSTRUCTIONS

Guide & Setup instructions for Apple computers running Mac OS X



This leaflet only applies to all staff and students living in Halls of Residence only.

ResNet Overview

ResNet is a cabled network available in halls for students and staff to connect their personal computers to the internet. While wireless services are available elsewhere in the University, users must connect with a cable in their halls of residence. Personal wireless/cable routers are strictly forbidden in hall rooms and users are kindly asked to refrain from plugging such devices into our network.

Further information about this service and support is available from the ITS webpages.

How to get connected

How to get connected

To connect to ResNet you will first need to obtain the correct type of ethernet cable (see following pages) and then follow instructions below;

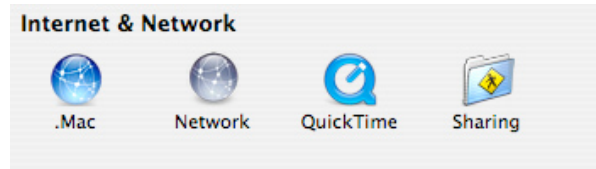
- 1) Connect your cable to the socket.
- 2) Switch on your computer.
- 3) Ensure your computer setup is correct and restart if required to.
- 4) Launch a preferred internet Browser. (i.e Firefox)
- 5) You should then re-direct to the registration pages.
- 6) Use your University username & password to login.
- 7) Proceed through the on-screen instructions.
- 8) Restart computer when requested

Once your computer has restarted you will be able to access a range of network services including email and the web.

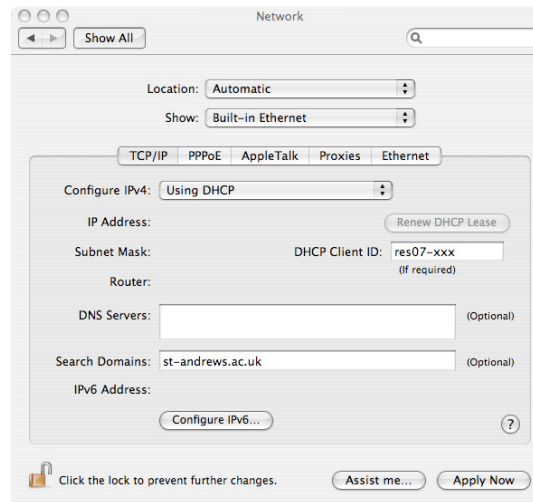
If you have problems getting connected please see help information on the reverse of this sheet.

Network Setup

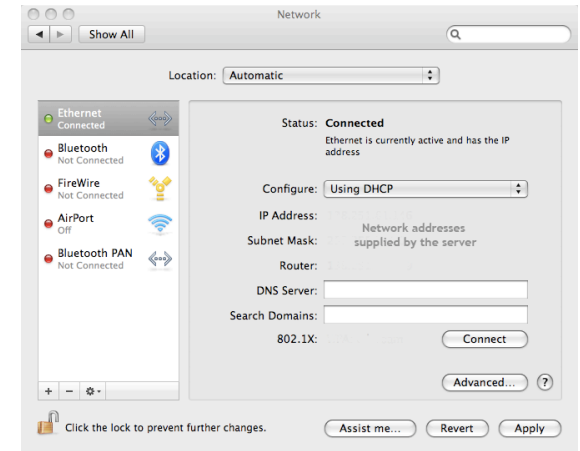
1. Open the **Apple Menu** and select **System Preferences**.
2. Under **Internet & Network**, double-click on the **Network** icon shown below.



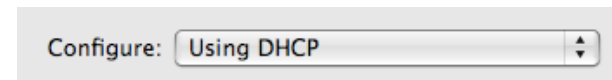
3. In the Network window, select Built-in Ethernet from the Show menu. (OSX 10.2 - 10.4)



If you are running OSX 10.5, select Ethernet from the left-hand menu.



4. Ensure that you have chosen 'Using DHCP' from the configure pop-down menu.



5. You should then Click the button **Apply Now** (or **Apply** if you are running OSX 10.5.)
6. You can then close this window.
7. If you have already registered on-line you will now be able to launch an internet browser and connect to the internet and other network services.

For troubleshooting help, please refer to leaflet: 'Why am I not connected?'

IMPORTANT NOTE:

Users must not under any circumstances specify their own addresses here. Computers detected on the network with manually configured addresses will be disconnected from the network.